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**UNITED STATES PATENT AND TRADEMARK OFFICE**

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UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND  
DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE

October 27, 2004

CONLEY ROSE, P.C  
600 TRAVIS ,SUITE 7100  
HOUSTON, TX 77002  
US

Dear Sir/Madam,

Your refund request for 10023911 in the amount of \$420.00 has been denied .

On July 23, 2004, you sent for an extension of time, see printout. However it was not charged until 08/24/04.

Sincerely,

ELEANOR KURTZ  
Technical Center Others  
703 308-3642

**BEST AVAILABLE COPY**